



The Heartland Power Annual Meeting will be held Tuesday, March 24, 2020 at the Saint Ansgar School.

A monthly publication for members of Heartland Power Cooperative | January 2020



Jon Leerar,
CEO/General Manager

New Year Reflections

2020. That still sounds a bit strange, doesn't it? Not only do we find ourselves at the start of a new year, but we're opening the books on a new decade.

A lot has changed in the last ten years, and I have no doubt the next ten will see their fair share of change as well. But as we reflect on this season of new beginnings, one thing remains the same: it's a privilege to provide service to our members.

Heartland Power strives to continually learn about our members' priorities so we can better serve you. As we prepare for our upcoming Annual Meeting on March 24th, we are looking for the best ways to connect and engage with our members. The success of our appreciation event last August reminds us how vibrant our community is and encourages us to find new ways to grow together.

We also look forward to supporting our area youth and serving our community again this year through our scholarship program, Youth Tour opportunities, and Operation Round-Up. These activities reflect upon who we are as a cooperative and our drive to not only power communities, but to also empower lives.

For Heartland Power to thrive now and into the future, we depend on hearing from you! I hope you'll connect with us. We look forward to serving you in the year ahead.

SCHOLARSHIP OPPORTUNITY

HEY SENIORS

APPLY FOR A \$500 SCHOLARSHIP

DUE FEBRUARY 3

WWW.HEARTLANDPOWER.COM/SCHOLARSHIPS

Did you know? We're giving away 10 - \$500 scholarships to high school seniors whose parent(s)/guardians are Heartland Power Cooperative members. Learn more on our website www.heartlandpower.com.

ALSO IN THIS ISSUE



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Consider helping low-income families by participating in our ReCare program.



Attention Sophomores and Juniors | p 3

Interested in a free trip to Washington, D.C. this June? Learn more about Youth Tour inside.



New Payment Option Available | p 3

Look inside to learn more about our new secure phone line.

MONTHLY CO-OP QUIZ

\$25 Bill Credit Winner

**Nathan and Brooke Zuehl
of Osage**

This Month's Question

How many scholarships will the cooperative be awarding to high school seniors this year?

Quiz Guidelines

Mail or email quiz answers to energy@heartlandpower.com.

Neighbors Helping Neighbors

ReCare provides community action agencies with funds to help low-income families pay their winter heating bills and energy assistance, as well as help our member-consumers with weatherization activities.

Through the ReCare Plan, you may make a one-time contribution or a monthly pledge that will automatically be added to your monthly electric bill. If you would like to help, simply fill out the consumer authorization form and return it with your next bill payment.

ReCare Consumer Authorization Form

I want to be a part of members helping members and contribute to ReCare!

Monthly Pledge: _____ \$1 _____ \$2 _____ \$5 **Other** _____
(I understand this amount will be automatically added to my monthly electric bill.)

One-time contribution \$ _____
(Checks should be made out to ReCare, %Heartland Power Cooperative)

Name: _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

Billing Number: _____

Please Return To: **Heartland Power**
PO Box 65
Thompson, IA 50478

Heartland Power
PO Box 70
St. Ansgar, IA 50472

WINTER WEATHER

Hope For The Best, Prepare For The Worst

Heavy accumulations of ice and snow can bring down poles, trees, and limbs with the ability to disrupt power for days on end. We are devoted to restoring power as soon as possible, but encourage you to **prepare now** for prolonged outages. A little preparation can increase safety and give you peace of mind this winter.

NOW

- Have a 3 day supply of food and water
- Purchase a battery powered weather radio
- Store flashlights, extra batteries, and candles
- Install carbon monoxide alarms in your home
- Weather strip drafty doors and windows
- Have fire extinguishers available in your home
- Consider purchasing a generator or kerosene heater

DAYS BEFORE

- Fill your gas tank
- Verify flashlights and lanterns are accessible
- Charge cell phones and electronics
- Pull out any generators/large battery backups
- Make sure family members know how to shut off your water main in case pipes burst
- Keep a house key handy if you usually enter via the electric garage door
- Put jugs of water in the freezer to keep it full

DURING

- Contact the co-op in the case of an outage
- Turn on faucets to prevent freezing
- Set your thermostat high when you do have power
- Close doors to unused rooms
- Unplug important electrical equipment to avoid a surge of power when it is restored



Did we mention it's free?

Applications due March 16, 2020!

APPLY FOR YOUTH TOUR

What will you experience on Youth Tour?

- Washington Monument
- World War II Memorial
- Albert Einstein Memorial
- Franklin Delano Roosevelt Memorial
- Boat cruise on the Potomac River
- Holocaust Memorial
- Ford's Theater
- White House & Capitol
- Mount Vernon
- Visit with your legislators

apply: heartlandpower.com/youthtour • about: iowarec.org/youth-tour

youth tour 2019 | June 18-25, 2020


All area sophomores and juniors whose parents are Heartland Power Co-op members are encouraged to apply for this all-expense paid trip!

New Payment Option Available

Pay by phone 24/7 with our new secure phone line!

Heartland Power Cooperative is pleased to announce our new convenient and secure phone line for members to use when making monthly payments by phone. If you would like to make a payment by phone, please use our new secure line by calling 1-833-890-4830. For your convenience, this line is available 24/7. Make a payment anytime, day or night, even on holidays or whenever it is most convenient for you! When calling, simply have your account number and Visa or Mastercard ready.

Heartland Power Cooperative has 5 convenient ways to pay: (1) via phone on our new secure phone line, (2) set up auto pay, (3) mail in your payment, (4) stop by either of our local office locations, and (5) online or via SmartHub, which is available in the app store. For more information on the secure phone line and other convenient payment options, please call our office at 641-584-2251, email energy@heartlandpower.com or visit our website at www.heartlandpower.com.



PAY BY PHONE 24/7

New Payment Option Available

Save 1-833-890-4830 in your contacts as our new convenient and secure phone line for monthly payments.



Providing members with safe, reliable, affordable electricity and enhancing the quality of life for members and their local communities.

GENERAL INFORMATION

Office Hours 7:00 a.m.- 3:30 p.m. M-F
Thompson 216 Jackson St | P.O. Box 65
Thompson, IA 50478
641.584.2251
St. Ansgar 110 Industrial Dr. | P.O. Box 70
St. Ansgar, IA 50472
641.713.4965
Outage Reporting Thompson 641.584.2200
St. Ansgar 641.713.4646
System Wide 888.417.3007
Digging & Line Location Call 811
Website www.heartlandpower.com
Email energy@heartlandpower.com
Facebook facebook.com/heartlandpower

CEO/GENERAL MANAGER Jon Leerar

BOARD OF DIRECTORS

Richard Rosenberg, *President* 641.736.2378
Roger Solomonson,
Vice President 641.590.0049
Mark Kingland, *Treasurer* 641.590.4400
Larry Tjaden, *Secretary* 641.220.0114
Gary Pearson
Asst. Secretary-Treasurer 641.732.9420
Roger Tjarks, *DPC Director* 515.341.5444
Vince Morische, *Director* 641.732.4076
Don Knudtson, *Director* 641.590.1416

The Trading Place

Any Heartland Power member or employee may submit ads free of charge. The members' name, account number and phone number are required for all ads. Ads will be printed for one month only. We will only accept two ads per member per month. No ads will be taken over the phone. Heartland Power reserves the right to reject ads.

**Please mail your ad to our office or email energy@heartlandpower.com.
Deadline is the 20th of the month prior to publication.**

For Sale: Golden Retriever puppies, born September 17th. Ready for a good home. Call 641-228-2738.

For Sale: Golden Retriever puppies with registry papers and vaccinations, family and farm raised. Ready to go Jan 18. 641-381-0054.

For Sale: Guinea pigs and bunnies, assorted colors, bunnies \$5.00 and Guinea pigs - \$2.00. 641-228-2930.

Downed and Dangerous

Always assume a downed power line is energized and dangerous! If you see one:

- Notify local authorities.
- Stay at least 35 ft. away.
- Never drive over a downed line, or through water touching one.
- Never try to move a downed line.

Thank you for your partnership in our tree trimming program! Vegetation management is truly our best defense against storms and power outages.

CUT THE CLUTTER

Get organized when it comes to your electric bill. We have several ways to make managing your electric account easier including auto pay through a bank account!

GET ORGANIZED

www.heartlandpower.com/billing

Interested in solar?

Ask us about the many renewable energy options available through the cooperative.



Heartland Power Community Solar
HASSLE-FREE | LOW COST | NO MAINTENANCE
www.heartlandpower.com/communitysolar

Iowa Choice Renewables
FOR ON-SITE INSTALLATIONS | ENERGY EXPERTS
www.iowachoice Renewables.com