

Free bucket truck rides are a highlight for many at our summer Member Appreciation event.

# **Newsletter**

A monthly publication for the members of Heartland Power Cooperative | June 2025

# MEMBER APPRECIATION EVENT **Save The Date** Monday, July 21, 2025 4:00 - 7:00 PM | St. Ansgar

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with \$1,000 scholarships!



# HPC awards ten area seniors

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Could you help bring \$3,000 to a charity or organization in your community? Page 6

## **Member Appreication Event** Join us for delicious food, prizes, and family fun!



Jon Leerar CEO/General Manager

Summer is here, and so is one of our favorite summer activities at Heartland Power! We're excited to invite you to our Member Appreciation Event on Monday, July 21st, from 4:00 to 7:00 p.m. at our St. Ansgar office.

The Member Appreciation will be held in St. Ansgar again this year to accommodate the construction of new shop and office facilities in Thompson. Next year's Member Appreciation will be in the new facilities in Thompson. Read more about this exciting project in this newsletter.

Join us for an evening of fun, food, and community! Enjoy a free delicious meal, sweet treats, and a variety of family-friendly activities—including giveaways for all ages, energy-related information, and more.

Feeling adventurous? Don't miss your chance to take in the view from high above with a bucket truck ride—a favorite for the young and the young at heart!

We're grateful for our cooperative members and can't wait to celebrate YOU. Stay tuned for more details in our July newsletter and on Facebook!

# **New Facilities Planned for Thompson**

## **Construction To Begin This Summer**

After careful consideration, the Heartland Power Board of Directors has decided to pursue the construction of a new facility for our cooperative shop and office in Thompson. Our current facilities have served us well for over 70 years but no longer adequately accommodate the increasing size of today's equipment and materials.

After evaluating potential solutions, the Board determined that the most practical and economical option is to build a new facility at our pole yard on Highway 9 in Thompson. Consolidating all of our buildings, employees, and assets located in the Thompson area will significantly enhance our ability to serve the needs of the cooperative and help achieve best efficiency of our resources. As you may recall, we did the same in St. Ansgar in 2019. There will be no changes to operations in the St. Ansgar location. It will continue to operate as it does today as both the St. Ansgar and Thompson locations are necessary to best serve our membership.

Construction on the new office and shop facility is scheduled to begin this summer. Stay tuned for more information about the project and move date in upcoming newsletters.



# RECIPES FROM THE GARDEN

#### Pan Fried Eggplant Recipe submitted by Brooke Zuhl

- 2-4 T olive oil
- 1 eggplant
- 1 egg beaten
- 2T milk
- 2 cups crushed ritz crackers
- 2 tsp lawrys seasoning salt
- 2 tsp garlic powder
- 2 tsp onion powder
- 1T salt

Wash and slice eggplant. Soak eggplant slices for 20 minutes in a large bowl filled with water and 1T salt. Mix up eggplant slices after 10 minutes to make sure slices at top get soaked. Add milk to beaten egg in a bowl. Crush crackers and mix in separate bowl with lawrys, garlic and onion powder. Heat large skillet over medium-high heat. Drain eggplant slices, dip in egg then coat with cracker crumbs, place in hot oil and fry until golden brown. 3-4 minutes each side. Add more oil as needed throughout frying. Drain on paper towels.

#### Strawberry Pizza Recipe submitted by Janelle Reiff

Crust:

- 1 stick butter, softened
- ¾ cup sugar
- 1 egg

Filling:

• 1 cup Coop Whip

• 4 oz. cream cheese

• 2 T. sugar

• 1½ cup flour

1 tsp baking powder

• ¼ tsp salt

Cream butter, sugar & eggs. Add flour, salt & baking powder. Mix well. Spread dough on greased pizza pan. Bake at 350° for 10 min. Cool.

Beat together cool whip, cream cheese & sugar. Spread on cooled crust.

Topping:

- 1 cup water
- 1 cup 7-Up
- ¾ cup sugar
- 2 T. clear-jel

Mix in kettle and bring to boil. Ad 3 oz. strawberry jello. When cool, add 1 qt sliced strawberries.

**Got a great sweet corn recipe?** Send it in by August 20 for a chance to be featured in our September newsletter—and earn a \$5 bill credit! Email: energy@heartlandpower.com or mail it to our office.

# **Ten Seniors Awarded Scholarships From HPC**

# **Best Wishes in Your Future Endeavors**

Each year, we recognize the hard work, dedication, and potential of outstanding local students through our scholarship program. In 2025, we are proud to award ten \$1,000 scholarships to graduating high school seniors within our service area. These scholarships are a reflection of our ongoing commitment to empowering the next generation of leaders, innovators, and community members.

In addition to supporting high school graduates, we also provide scholarships to students enrolled in a Power Line Program. We're honored to invest in those who will help power our communities for years to come.

To this year's scholarship recipients: congratulations on your achievements! Best wishes on your future endeavors!



NATHAN GODDARD



JACK HANKE



REAGAN HOLLATZ



JAMISON KRAMERSMEIER



PAIGE MEHMEN



MADISON MILLER



ABBEY MULLER



HANNAH **STERRENBERG** 



VANCE



ongratulations!

EMMA

**SCHIPPER** 

Learn more about HPC scholarship programs at:

heartlandpower.com/scholarships

# Shift & Save Together This Summer Small Shifts Make a Big Impact

Using electricity is part of daily life—but when you use it can make a big difference. The Summer Shift program encourages members to move non-essential electricity use to before 11 a.m. or after 7 p.m., from June through August.

These off-peak hours are when electricity costs less for Heartland Power to purchase. While running appliances like washers or dryers at a different time doesn't save energy, it helps the cooperative avoid buying power during high-cost periods. When the co-op saves, members benefit too.

Karrie Pringnitz Director of Finance & Admin.

Electricity prices for the cooperative rise during the day as demand increases. By shifting usage to earlier or later in the day, members help reduce peak demand, lower wholesale power costs, and keep retail rates more stable.

The more members who participate, the bigger the impact. A small change in your routine can help power big savings for everyone.



## Tips for Doing the Summer Shift

- Set your thermostat to 78 degrees, or a few degrees higher than normal.
- Closing curtains and shades will help the home feel cooler, longer.
- Using a ceiling fan or table fan throughout the afternoon will help circulate air.
- Set up a schedule for your smart thermostat and smart lighting options.
  - Charge electric vehicles overnight.
- Set the water heater to 120 degrees.
- Wash dishes in and ENERGY STAR dishwasher instead of by hand.
- Open the dishwasher after the wash cycle to let the dishes air dry.

# **Rebates Available** Save Energy & Money With Rebates

#### Planning upgrades to your home or business this summer?

Before you buy, check to see if your improvements qualify for a rebate from Heartland Power Cooperative!

We offer rebates on a wide range of energy-efficient upgrades, including:

- Appliances & appliance recycling
- Water heaters
- Lighting & windows
- Heating and cooling systems
- Motors & energy audits
- Water conservation equipment
- Agricultural equipment

Rebate forms are available at heartlandpower.com/rebates.

To qualify, be sure to submit your rebate form and invoice within 6 months of the purchase or installation date—and within the 2025 calendar year.

2025 ENERGY EFFICIENCY & CONSERVATION INCENTIVES HPC Heartland **REBATE FORM** Return completed form and required PO Box 70 | St. Ansgar, IA 50472 "Conversion MEMBER NAME: EMAIL ADDRESS: ACCOUNT NUMBER \_\_\_\_\_ \_\_STATE: \_\_ ZIP: DATE: PHONE: CITY: INCENTIVE USED FOR: RESIDENCE FARM COMMERCIAL INDUSTRIAL/GOVERNMENT OTHER GENERAL REBATE INFORMATION CUSTOM REBATES avenut retrate form; copy of your invoice including brand & model #, and blue Energy Star label if applicable Rebates are in place through December 31, 2023 or until funds are depleted TOR ALL REBATE Rebate application for mail occy or receipt must be submitted within 3 months of purchase/installation and no later than January 6, 2026. Rebate cannot exceed purchase cost HOUSEHOLD APPLIANCES PLEASE INCLUDE A COPY OF YOUR INVOICE & ENERGY STAR LABEL Clothes Dryer (325 each) | Must be Energy Star & must be electric | Model # \_\_\_\_\_ Clothes Wusher (325 each) | Must be Energy Star | Model # \_\_\_\_\_\_ Refrigerator (325 each) | Must be Energy Star | Model # \_\_\_\_\_\_ Refrigerator (325 each) | Must be Energy Star and 10 cubic ft. or greater | Model Dehumidiffer (325 each) | Must be Energy Star and 10 cubic ft. or greater | Model # \_\_\_\_\_\_ Recycling - freezer (325 each) | Must be Energy Star and 10 cubic ft. or greater | Model # \_\_\_\_\_\_ Recycling - recent (325 each) | Must be Kentery Star and 10 cubic ft. or greater | Model # \_\_\_\_\_\_ Recycling - news (325 each) | Must be worthing applications. Recycling - Room Air Conditioner (559 each) | Must be worthing applications. TOTAL APPLIANCE REBATE REQUEST \$ o (\$50 each) | Must be at pump drying | Mo WATER HEATING PLEASE INCLUDE A COPY OF YOUR INVOICE tive's load control program. Rebate cannot exceed purchase and ins your invoice/receipt showing the efficiency or repair. (tankless wate Water Heater Model # 
 50-74 Gallon: UEF 0.88 or above (\$250/unit)
 UEF
 Gallons:

 75-95 Gallon: UEF 0.88 or above (\$500/unit)
 UEF
 Gallons:

 104 - Gallon Copacity: UEF 0.88 or above (\$500/system)
 UEF
 Gallons:

 Heat Pump Water Heater - Load control not required, UEF 2.20 or above (\$500/with Water Heater Repair (\$75/repair)
 Gallons:
 TOTAL WATER HEATING REBATE REQUEST \$ LIGHTING PLEASE INCLUDE A COPY OF YOUR INVOICE TOTAL LIGHTING REBATE REQUEST x \$0.50/Bulb = WINDOWS PLEASE INCLUDE A COPY OF YOUR INVOICE
Primary heating source must be heat pump or electric. Qualifying windows must be a minimum of 8 square feet. Windo
must be Energy Star rade. () 4-bed of 35 or fess histmann of 51 or behat per member. \_\_\_x \$15 per opening = TOTAL WINDOW REBATE REQUEST \$



#### Learn More heartlandpower.com/rebates

Start saving energy—and money—today!



# Summer Line Construction Projects Planned & Underway

Summer has arrived, bringing the ideal conditions for important repairs and upgrades. At Heartland Power Cooperative, we're making the most of this season by carrying out projects that support safe, reliable electric service for our members all year long.

Reliability remains a top priority, and maintaining it requires year-round planning, regular maintenance, thorough inspections, and strategic system improvements. This summer, our line crews have several key construction projects underway. One of the largest efforts includes replacing 10 miles of overhead 3-phase line with new underground 3-phase line, serving the Worth and Douglas substations. This upgrade will improve safety, system performance, and long-term service reliability.

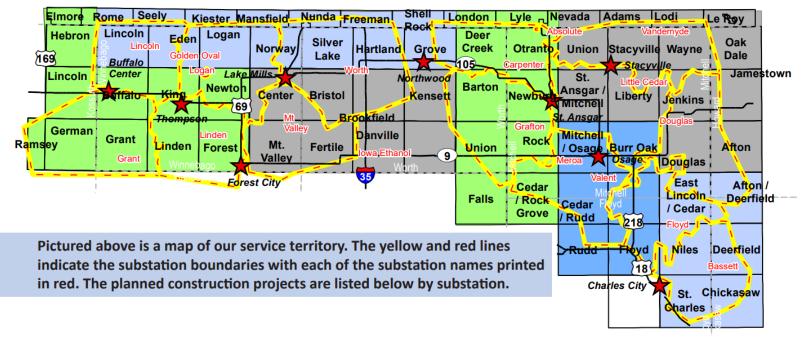
Vegetation management is also a focus this season. Tree trimming will be concentrated near the Floyd substation, while tree and pole inspections are scheduled around the Linden and Grafton substations. Scheduled OCR and breaker maintenance will be carried out at the Bassett, Douglas, and Worth substations to ensure equipment operates safely and efficiently.

We appreciate your patience and support as these improvements are made. Together, we're building a stronger, more reliable energy future.



**Dave Low** Director of Operations





# FAQ Who can make a nomination?

Member-consumers and employees of any Iowa electric cooperative are eligible to enter the contest in June and nominate a local community volunteer. (If you receive electricity from an Iowa electric co-op, you are a member-consumer and eligible to nominate.) You must be at least 18 years old to make a nomination. Limit one entry per electric co-op account/household.

The local lowa volunteer you are nominating does not need to be an electric co-op member-consumer. Minors may be nominated with consent from their parents or legal guardians. Nonwinners from a previous year may be nominated again.

# What do the winners receive?

A panel of judges will review all eligible contest entries and select up to three lowa winners, who will be announced in September. A \$3,000 donation will be made in each winner's name to their local charity or nonprofit organization.

Additionally, winners will be featured in the September issue of Iowa Electric Cooperative Living magazine which is mailed out to more than 55,000 rural Iowa households and businesses.

#### How to Enter:

Contest entries will be accepted online from June 1 to June 30. You'll need to provide your contact information, your electric coop affiliation and your nominee's contact information.

The application will also ask you to answer this question in 500 words or less: How has your nominee made a difference in the community and how might the local charity/nonprofit use the \$3,000 donation?

Visit www.lowaSineTheLight. com to nominate a volunteer this June!

# SHINING A LIGHT ON COMPUNITY SERVICE

# Nominate A Volunteer This June!

Iowa's electric cooperatives are once again conducting a contest to celebrate our local volunteers. The Shine the Light contest is an opportunity for memberconsumers and employees of Iowa's locally-owned electric cooperatives to nominate someone who's making a positive difference in their community.

> The lowa volunteer you nominate during the month of June could be one of three winners who will each receive a \$3,000 donation for their local charity or community organization.

www.lowaShineTheLight.com

# **Heartland Power's Privacy Policy**

### At Heartland Power Cooperative,

confidentiality is very important to us. As we continue to improve and expand our services and delivery channels, we recognize our customers' needs and desire to preserve their privacy and confidentiality. Heartland Power Cooperative recognizes the trust you have placed in us and are committed to safe-guarding the privacy of our customers' information. The following policy affirms our continued commitment to preserving customer confidentiality.

#### The Information We Collect

We receive and retain information about our customers through many sources:

- information we receive from you on applications or other forms
- information about your transactions with us, our affiliates, or others, and
- information we receive from a consumer reporting agency.

#### The Way We Use Information

We limit the use and collection of non-public personal information to that which is necessary to maintain and administer financial services. We do not share this information with outside parties unless:

- The information is provided to help complete a customer initiated transaction such as credit reporting agencies, document processing companies, etc.
- The disclosure is required by law (e.g. subpoena, investigation of

fraudulent activity, etc.) or

 The disclosure is required by banking regulation (e.g. Fair Lending Reporting Act, Home Mortgage Disclosure Act.) When customer information is provided to any of the third parties mentioned above, that third party must agree to adhere to privacy principles that provide for keeping such information confidential.

# Limiting Employee Access to Information

Heartland Power Cooperative limits employee access to customer information to those with a business reason for knowing such information. All of our employees are educated on the importance of confidentiality and customer privacy. Any employee that violates the financial privacy of our customers will be subject to appropriate disciplinary measures and possible termination.

#### Protection of Information via Established Security Procedures

To prevent unauthorized access, maintain data accuracy and ensure the correct use of information, we have put in place appropriate physical electronic and managerial procedures to safe-guard and secure the information.

#### Maintaining Accurate Information

We have established procedures so that our customers' financial information is accurate, current and complete in accordance with reasonable commercial standards.

# **Annual Complaint Procedure Notice**

If you have a complaint with your Touchstone Energy Cooperative, please call or write to Heartland Power Cooperative Office, Attention: Jon Leerar, P.O. Box 65, Thompson, IA 50478.

If your complaint is related to service disconnection, safety or engineering standards, or renewable energy and Heartland Power Cooperative does not resolve your complaint, you may request assistance from the Iowa Utilities Board by calling (515) 725-7300, or toll-free 1-877-565-4450, by writing to 1375 E. Court Avenue, Des Moines, IA 50319-0069, or by email to customer@iub.iowa.gov.

Heartland Power Cooperative will respond to requests to correct inaccurate information in a timely manner. At Heartland Power Cooperative, we value our customer's relationships. We want you to understand how we use the information you provide and our commitment to ensuring your personal privacy. If you have any questions about how Heartland Power protects your information, please contact us at 641-584-2251 or email energy@heartlandpower.com.





#### www.IowaOneCall.com

Notify Iowa One Call by calling 811 or making an on-line request 2-3 days before you dig. You'll provide information about where you are planning to dig and what type of work you will be doing. A locator will be sent on behalf of each affected utility company to mark the approximate location of your underground utility lines. Remember, any privately-owned lines installed beyond the meter are the homeowner's responsibility.



Providing members with safe, reliable, affordable electricity and enhancing the quality of life for members and their local communities.

#### **GENERAL INFORMATION**

Office Hours	<b>7:00 a.m 5:00 p.m. M-Th</b> Office: 641.584.2251 Toll Free: 800.349.2832	
Thompson	216 Jackson St.   P.O. Box 65 Thompson, IA 50478	
St. Ansgar 110 Industrial Park Dr.   P.O. Box 70 St. Ansgar, IA 50472		
Outage Repo	ting Thompson: 641.584.2200 St. Ansgar: 641.713.4646 System Wide: 888.417.3007	
Secure Payment Phone Line833.890.4830Digging & Line LocationCall 811		
Website Email Facebook Twitter	www.heartlandpower.com energy@heartlandpower.com facebook.com/heartlandpower twitter.com/heartland power	

instagram.com/heartland power

Jon Leerar

#### **CEO/GENERAL MANAGER**

#### **BOARD OF DIRECTORS**

Instagram

Don Knudtson <i>, President</i>	641.590.1416
Mark Kingland, Vice-President	
& DPC Director	641.590.4400
Vince Morische, Secretary	641.220.4841
Tricia Jaeger, <i>Treasurer</i>	641.330.6903
Michael Cole	
Asst. Secretary-Treasurer	641.512.1474
Roger Solomonson, Director	641.590.0049
Steve Groth, Director	641.590.2581

# **MONTHLY QUIZ**

\$25 BILL CREDIT WINNER Susan Burkholz, Orchard

**THIS MONTH'S QUESTION** What will Shine The Light contest winners receive?

#### **QUIZ GUIDELINES**

Each member who sends in the correct answer by the 20th of the month will be entered in a drawing for a \$25 bill credit. Mail or email quiz answers to energy@ heartlandpower.com. Heartland Power Cooperative offices will be closed Thursday, July 4th.

Have a safe and enjoyable holiday!

FOOD, PRIZES, AND FUN FOR ALL AGES



**Member Appreciation Event** 

