Heartland POWER COOPERATIVE

Newsletter

A monthly publication for the members of Heartland Power Cooperative | **November 2026**



Our HPC team joined with other co-op representatives for the 2026 Cooperative Day of Service.

Heartland Power Gives Back at Pilot Knob State Park

Cooperative Day of Service brings electric cooperatives together to support local communities

The familiar saying “many hands make light work” came to life October 7 as Heartland Power Cooperative joined Dairyland Power Cooperative and 11 other member cooperatives for the fourth annual Cooperative Day of Service. The event kicked off National Co-op Month, bringing nearly 120 employees and directors together across Dairyland’s service territory to complete five community service projects.

Heartland Power employees spent the day at Pilot Knob State Park in Forest City, helping prepare the park for continued enjoyment by visitors. The team cleaned campsites, refreshed fire ring numbers, stained benches and a gazebo, and cleared brush. The project was one of five service efforts organized throughout the region, highlighting the cooperative principles of Concern for Community and Cooperation Among Cooperatives.

Heartland Power is proud to join fellow cooperatives in putting these values into action through hands-on service. By working together to care for the places and communities we call home, we’re reminded that powering our communities means more than keeping the lights on.

Attention Dual-Fuel Accounts

The Load Management System that is used to decrease peak energy usage during periods of high demand will undergo the 2026 Winter Preparedness test on Wednesday, Nov. 18th. The test is a program used to confirm that the load management receiver and your heating system are operational and will function properly when needed. During this time, you will rely on your automatic back-up heating system.

Timeline for Testing: Wednesday, November 18th

- 6:55 AM - Electric heat will be switched off for a few hours
- 10 AM - Gradual restoration of heating loads will begin.
- 11 AM - All heating systems will be back on.

Please call if you experience any problems related to this test so they can be corrected before any load control occurs this winter. If you have any questions regarding this program, please contact Kevin or Jordan in Member Services at 641-584-2251.

Heartland POWER COOPERATIVE

Providing members with safe, reliable, affordable electricity and enhancing the quality of life for members and their local communities.

GENERAL INFORMATION

Office Hours	**7:00 a.m. - 5:00 p.m. M-Th**
	Office: 641.584.2251
	Toll Free: 800.349.2832
Thompson	11464 Hwy 9 | P.O. Box 65 Thompson, IA 50478
St. Ansgar	110 Industrial Park Dr. | P.O. Box 70 St. Ansgar, IA 50472
Outage Reporting	Thompson: 641.584.2200 St. Ansgar: 641.713.4646 System Wide: 888.417.3007
Secure Payment Phone Line	855.939.3777
Digging & Line Location	Call 811
Website	www.heartlandpower.com
Email	energy@heartlandpower.com
Facebook	facebook.com/heartlandpower
Twitter	twitter.com/heartland_power
Instagram	instagram.com/heartland_power

CEO/GENERAL MANAGER Jon Leerar

BOARD OF DIRECTORS

Don Knudtson, *President*	641.590.1416
Mark Kingland, *Vice-President & DPC Director*	641.590.4400
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Tricia Jaeger, *Treasurer*	641.330.6903
Michael Cole *Asst. Secretary-Treasurer*	641.512.1474
Roger Solomonson, *Director*	641.590.0049
Steve Groth, *Director*	641.590.2581

MONTHLY QUIZ

$25 BILL CREDIT WINNER
Bob Stecker

THIS MONTH'S QUESTION
What state park did HPC provide service to on October 7th's Cooperative Day of Service?

QUIZ GUIDELINES
Each member who sends in the correct answer by the 20th of the month will be entered in a drawing for a $25 bill credit. Mail or email quiz answers to energy@heartlandpower.com.



Our offices will be closed Thursday, November 26.

In the case of an outage or emergency, please contact us at 888-417-3007.

Regular hours will resume on Monday, November 30th, 7 AM - 5 PM.

Iowa Electric Co-ops Advocate for Rural Iowans in Washington



Pictured Above: Representatives from Iowa's electric cooperatives discuss legislative priorities and co-op perspectives with Senator Chuck Grassley.

Advocates representing Iowa's electric cooperatives traveled to Washington, D.C., to discuss rural Iowa priorities with our elected officials.

Organized by the Iowa Association of Electric Cooperatives, our group met with Iowa's congressional delegation and key staff to discuss federal policies impacting rural electric cooperatives and the communities we serve.

During the fly in, the group met directly with Sen. Chuck Grassley, Sen. Joni Ernst and Rep. Zach Nunn, as well as staff from Iowa's 3 other congressional offices. Discussions focused on several key priorities for electric cooperatives, including FEMA reform to improve disaster response and recovery efforts, permitting reform to help streamline critical infrastructure projects, and increasing Rural Utilities Service (RUS) Electric Loan Program funding to $12 billion in FY2027 to support continued investment in the rural electric grid.

The co-op group also highlighted the success of the USDA's Rural Economic Development Loan and Grant (REDLG) Program, sharing examples of how the program has supported economic growth, expanded opportunities and improved quality of life in rural Iowa communities.

These meetings provided an important opportunity to strengthen relationships with Iowa's federal policymakers and ensure the voice of electric cooperatives remains part of the conversation as Congress considers policies that affect rural infrastructure, economic development and the future of rural America.